


Document Title: Technical Release Notes		
Product: IBM Clinical Development Maintenance	Document Version: 1.0	
Area: Development	Document Type: Template	

Technical Notes

IBM Clinical Development Maintenance

Date: 15 March 2019

OVERVIEW

Purpose:

This document provides an overview of the changes to IBM Clinical Development during the Maintenance period on 15 March 2019.

Background:

IBM Clinical Development (formerly Merge eClinicalOS) is a Software as a Service (SaaS) application available for clients to design, deploy, and manage their clinical trials. It provides design tools for each aspect of the design and management process and provides an EDC interface for end-user data collection. It also provides additional tools such as ePRO access, Randomization, Dispense/Shipping Management, Endpoint Adjudication, Medical Coding, and Laboratory Normal collection to help manage different aspects of the trial.


Documentation:

User manuals for all features in the system are available online within IBM Clinical Development by clicking Online Help from the landing page or User Manuals from the help links in the header.

CHANGES PERFORMED DURING MAINTENANCE

IBM Clinical Development uses software to manage file storage for the system, including user manuals and training materials. The stored files are then presented through IBM Clinical Development to users. During this maintenance period, the files will be transferred from an older version of the software to a newer version, more compatible with a cloud-based environment and more suitable for the growing environments of IBM Clinical Development.

There are no changes to the core product or its functionality. The change is to back-end support only.


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REMINDER

There is an upcoming change that users need to be aware of and prepare for.

1. **REMOVAL OF SUPPORT FOR INTERNET EXPLORER (IE) V9 AND V10**

Microsoft has stopped supporting versions of Internet Explorer (IE) prior to v11 and no longer provides security patches or fixes for these versions. IBM has maintained support for these versions to give customers the opportunity to upgrade their browsers. **Support will be removed on 22 March 2019 with the release of 2019.2.0.0.** IE v9 and v10 users will be unable to access IBM Clinical Development once support is removed. Users should update their IE version or switch to an alternate browser.

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REVISION HISTORY FOR CONTENT OF THIS DOCUMENT

Doc #	REVISION #	AUTHOR/TITLE	CHANGES	CREATED DATE
IBM Clinical Development Maintenance	Version 1.0	Emily Malok Instructional Designer	Initial Version.	01 Mar 2019

REVISION HISTORY FOR THIS TEMPLATE

TEMPLATE #	REVISION #	AUTHOR/TITLE	CHANGES	CREATED DATE
QA-1345	Version 01	Emily Malok Instructional Designer	Initial version.	09 Jul 2014
QA-1356-T6	Version 02	Emily Malok Instructional Designer	<ul style="list-style-type: none"> Changed Template ID for new format Updated Template design Adjusted template to better describe eCOS examples versus required sections Split template for unscheduled and scheduled for clarity 	13 Feb 2015
QA-1356-T6	Version 03	Emily Malok Instructional Designer	Not Used. Iterated to bring template up to the same version as the SOP (changed guidelines)	19 May 2017
QA-1356-T6	Version 04	Emily Malok Instructional Designer	Updated the company name and branding for the product	19 May 2017
QA-1356-T6	Version 05	Emily Malok Instructional Designer	Updated revision due to update of associated SOP	22 Dec 2017
QA-1356-T6	Version 06	Emily Malok Instructional Designer	Updated revision due to update of associated SOP	30 May 2018